



To Our Travis Family,

Over the last few weeks, we have faced much uncertainty given the news of Covid-19. Our hearts go out to those who are taking risks daily to continue serving others in this difficult time. We thank you for your service, while knowing your family is also impacted at this time. We also know there are those who are not able to serve their community due to increased safety precautions limiting social-interactions. We hear you and ask those who can, to help out those in need.

With all the changes, our Full Access Marketing team has also shifted how we work and what our goals are for the next few weeks:

- We are practicing social-distancing by teleworking and limiting the amount of team members in the office at a given time.
- We are limiting social-interactions in our personal lives to help protect others.
- We commit to informing and updating our Travis Family as much as possible with changing conditions on Travis Air Force Base, FSS facility closures and changes in the services offered.
- We seek to be the ones compiling resources for you to remain informed and to plan ahead. Although we may not have all the answers to everyone's questions, what we do know will be communicated.
- Lastly, we plan on using social media to increase morale during these ever-changing times.

As before, the best way to stay updated and to reach our team is by liking and following us on Facebook and Instagram @60FSS.

Thank you for your patience and understanding as we embrace social-distancing and shift our goals to better serve you.

Sincerely,

Full Access Marketing
60th Force Support Squadron
Travis Air Force Base
@60FSS #TravisTogether



EFFECTIVE MARCH 16 UNTIL FURTHER NOTICE

(Updated March 26, 2020)

Please see below for a list of FSS facilities and their current operating status. Facility closures will be reevaluated as base Health Protection Conditions improve to ensure maximum safety for staff and customers.

Civilian Personnel Office & NAF Human Resources Office: Closed. Available for emergency appointments. Contact Ms. Washburn (CPO) at sigrid.washburn@us.af.mil or Ms. Patterson (NAF HRO) at debra.patterson.3@us.af.mil

Military Personnel Flight: Closed to walk-in customers until further notice. All existing appointments will be honored as scheduled. For emergencies, or to make an appointment with a specific section, please refer to the following contact list:

Customer Support

- ID Cards/DEERS Updates 707-424-8480 or 60FSSFSMPSCustomer@us.af.mil

Career Development

- Separations & Retirements 707-424-1180 or 60FSSFSMPDRetireSeparation@us.af.mil
- Outbound Assignments 707-424-8656 or 60FSSFSMPDAssignments@us.af.mil
- Retentions (Reenlist & Extend) 707-424-8658 or 60FSSFSMPDReelistments@us.af.mil
- Promotions 707-424-8659 or 60FSSFSMPDEnlistedPromotions@us.af.mil
- Passports 707-424-5324 or 60FSSFSMPDPassports@us.af.mil

Force Management

- Evaluations/Employments 707-424-8660 or 60FSSFSMPMForceManagement@us.af.mil

Resource Management: Closed

FORCE DEVELOPMENT FLIGHT

A&FRC: Closed but operating virtually Monday-Friday 7:30am-4:30pm.

- For customer assistance, call 707-424-2486 and leave a message.
 - For Transition Assistance Program assistance, email TravisTapTeam@gmail.com with subject line: "ATTN: Name or Counselor" you were working with.
 - For Air Force Aid Society Emergency financial assistance, call 707-424-2486.
- For after-hours, contact the American Red Cross Headquarters at 877-272-7337.

Education Center: Closed. All Vol Edtesting has been cancelled through April 30, 2020 and will be rescheduled. All briefings and counseling appointments have also been canceled. 707-424-3444/3445

- FTAC, informed decision briefs, and all professional development seminars are postponed until further notice. For career guidance, contact SMSGT Toston at 707-816-3463 or MSGT Jackson at 707-424-5945.
- Contact specific university for class schedules and rules of engagement.



Library: Closed. Book return drop box also closed.

SUSTAINMENT SERVICES

Fitness Center: Closed. All PT testing sessions and group classes are canceled. "After Hours Access" is unavailable at this time. All Official Fitness Assessment Testing is postponed until June 2020.

*Members who are due for their Official Fitness Assessment in March will test in 6 months, September 2020.

**Members who are due for their Official Fitness Assessment in April will test in 6 months, October 2020.

***Members who are due for their Official Fitness Assessment in May will test in 6 months, November 2020.

Nose Dock Gym: Closed

Monarch Dining Facility: Normal operating hours; carry out meals only.

Westwind Inn (Lodging): Closed

COMMUNITY SERVICES FLIGHT

Aero Club: Closed

Arts & Crafts: Closed

Auto Hobby: Closed. Car wash also closed.

Cypress Lakes Golf Course: Closed. Fairway's also closed.

Delta Breeze Club: Closed. Wingman's & Golden Bear Lounge also closed.

Java City: Closed

Outdoor Recreation: Closed. Famcamp open normal operating hours.

Travis Bowling Center: Closed. Ten Pin's also closed.

Travis Marina: Closed

Unite Program Activities: Canceled.

CHILD AND YOUTH SERVICES FLIGHT

CDC 1-3: Available for mission essential personnel only. Children currently in the program, and deemed mission essential by their commander, will remain in care.

FCC: Contact caregiver.

Teddy's Watch: Closed

Youth Center: Available for mission essential personnel only. Children currently in the program, and deemed mission essential by their commander, will remain in care. Open Rec & Teen Zone also closed.

For more information on Child and Youth Services, please contact Dr. Shirley Collins at 707-424-2729 or email at shirley.collins@us.af.mil